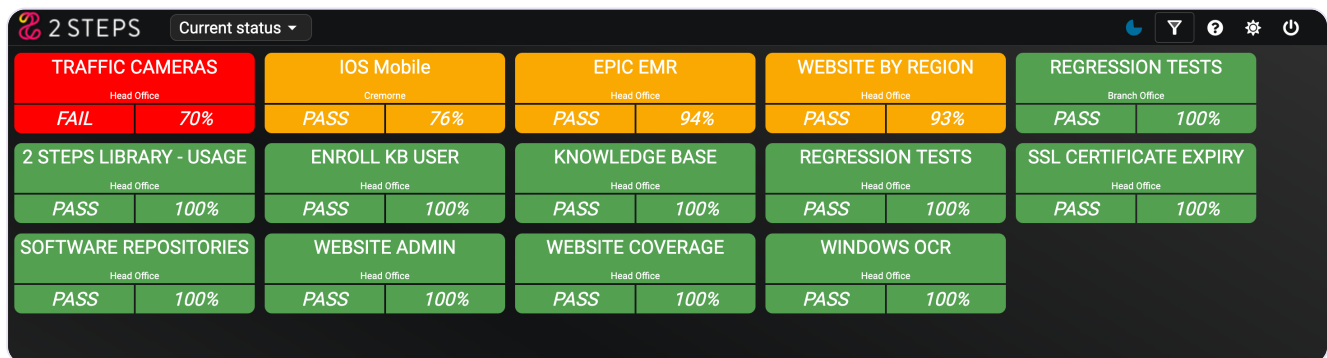


Monitor the workflows your customers rely on

2Steps logs into your applications the way a real person does, clicking buttons, entering data, moving through screens, and repeats the journey every few minutes, around the clock. When something breaks or slows down, you get an alert and a video of exactly what happened.

One dashboard for every critical journey

Every workflow you care about, tested continuously from the locations your staff and customers actually sit in, with a pass, fail, and health score for each one.



The screenshot shows the 2Steps dashboard interface. At the top, there's a header with the 2Steps logo, a 'Current status' dropdown, and several utility icons. The main content area is a grid of workflow status cards. Each card displays the workflow name, the location being tested (e.g., Head Office, Cremorne, Branch Office), and the current status (PASS, FAIL) along with a health score percentage.

Workflow	Location	Status	Health Score
TRAFFIC CAMERAS	Head Office	FAIL	70%
IOS Mobile	Cremorne	PASS	76%
EPIC EMR	Head Office	PASS	94%
WEBSITE BY REGION	Head Office	PASS	93%
REGRESSION TESTS	Branch Office	PASS	100%
2 STEPS LIBRARY - USAGE	Head Office	PASS	100%
ENROLL KB USER	Head Office	PASS	100%
KNOWLEDGE BASE	Head Office	PASS	100%
REGRESSION TESTS	Head Office	PASS	100%
SSL CERTIFICATE EXPIRY	Head Office	PASS	100%
SOFTWARE REPOSITORIES	Head Office	PASS	100%
WEBSITE ADMIN	Head Office	PASS	100%
WEBSITE COVERAGE	Head Office	PASS	100%
WINDOWS OCR	Head Office	PASS	100%

2Steps status view: live results across web, mobile, EMR, and Windows workflows by site.

Global leader in
workflow monitoring

Australian owned and
operated

Visual no-code
workflow builder

Air-gapped
deployment model

Always on, 24/7
monitoring

In this overview: what makes 2Steps different from code-based monitoring (page 2), a capability comparison against traditional tools (page 3), the five jobs teams give it (page 4), what only 2Steps can check (page 5), and how a Citrix or VDI workflow gets monitored end to end (page 6).

THE DIFFERENCE

Built to monitor the business, not to test the code

Selenium-based tools read an application's underlying code, so they can't see Citrix, remote desktops, or legacy systems, and they break whenever that code changes. 2Steps watches the screen the way a person does.

Visual, not code-based

2Steps sees pixels, windows, and clicks, so it works across any application, environment, or authentication method.

Built for the people who own uptime

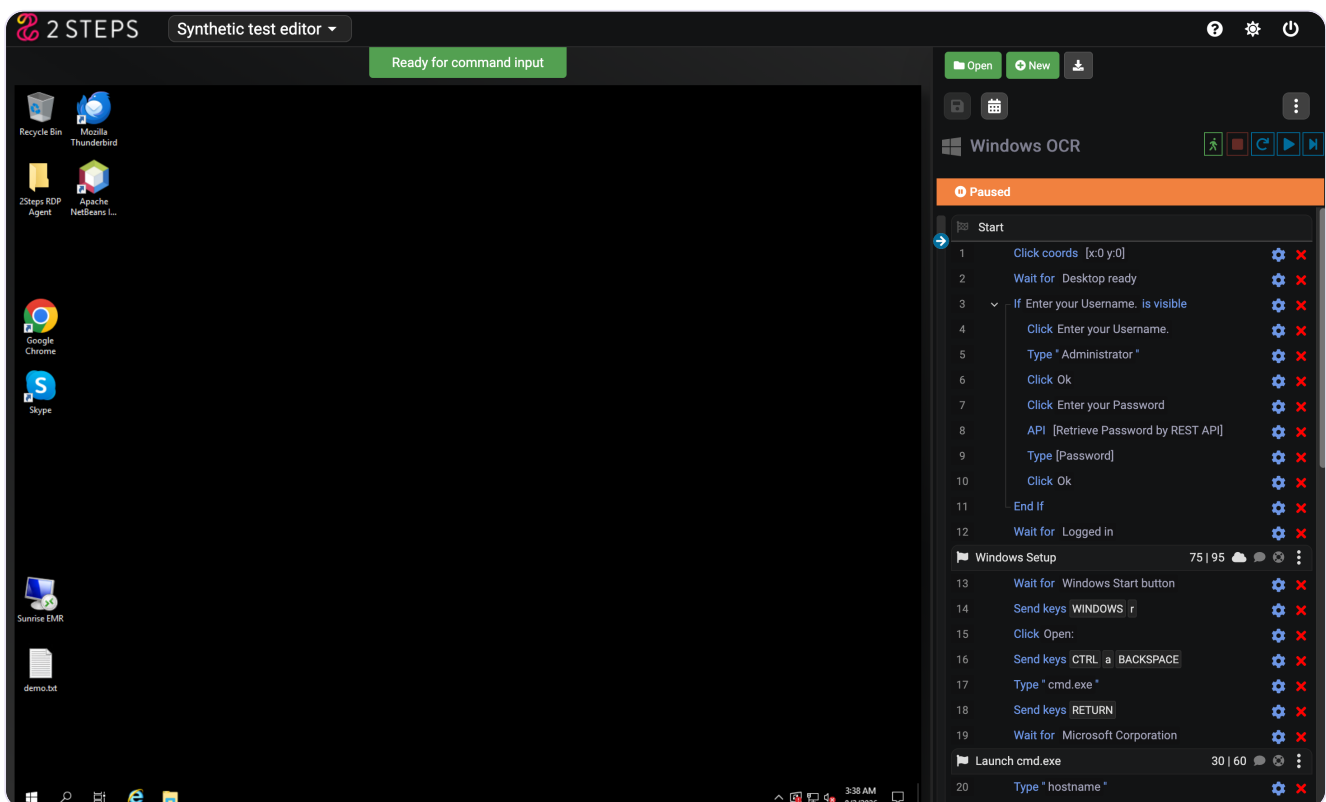
No scripting required. Operations, service delivery, and CX teams build and maintain the tests themselves.

Tests the whole journey

Browser, desktop, VDI, Citrix, legacy apps, and mobile, end to end, the way the user actually experiences it.

Beats MFA, SSO, and conditional access

2Steps handles authentication the same way a real user would, so secured journeys stay monitored.



Recording a workflow against a live Windows desktop: each step is a plain-English action, not a line of code.

COMPARISON

Traditional monitoring vs 2Steps

Where the capability gap sits, and what it changes for the team that owns the service.

CAPABILITY	2STEPS	TRADITIONAL	WHAT IT MEANS FOR YOU
No-code visual test builder	Yes	No	Test build time drops from hours to minutes
Supports 2FA / MFA / SSO	Yes	No	Key access controls are validated, not bypassed
Application agnostic	Yes	No	Cloud and on-premise systems monitored the same way
24/7 proactive monitoring	Yes	Partial	No reliance on real users to report an outage
Video replay of failures	Yes	No	Mean time to repair falls; no guesswork in triage
Empowers non-coders	Yes	No	No dependency on scarce technical specialists
Native integration with your stack	Yes	Partial	Results land in the dashboard your team already uses
Air-gapped installation	Yes	No	Data and recordings never leave your environment
Reduction in alert volume	Yes	No	Significantly fewer false alerts to chase

Why it works: infrastructure dashboards can show all green while a login button is broken. A test that behaves like a customer is the only check that catches what customers actually feel.

WHERE IT IS USED

Five jobs teams give 2Steps

Most customers start with one login check on one application, then grow from there.

**Multi-surface
workflow monitoring**

Multi-location testing

**Business process
automation**

**Migration and vendor-
switch validation**

Load testing

The visual monitoring difference

Change management

Validate any new system before and after go-live, and measure the size and frequency of intermittent issues objectively.

Vendor performance management

Video replay and screenshots of every detected issue, plus continuous measurement of outages and slowdowns by location.

Any application, in minutes

Test and monitor the functionality of any application in minutes rather than months, and pinpoint where the problem is.

Test creation speed

No test rewrite when the platform changes, so far less resource time goes into test creation and maintenance.

A pattern worth noticing

Nearly every customer began with a single journey on a single application, usually a login check, and grew from there. The right first step is small: pick the workflow that would hurt most if it broke, and put a test customer on it this week.

Beyond monitoring: once a team can replay any user journey on demand, the same tests double as release and QA regression checks, post-change production verification, and SSL certificate expiry monitoring.

BEYOND THE BROWSER

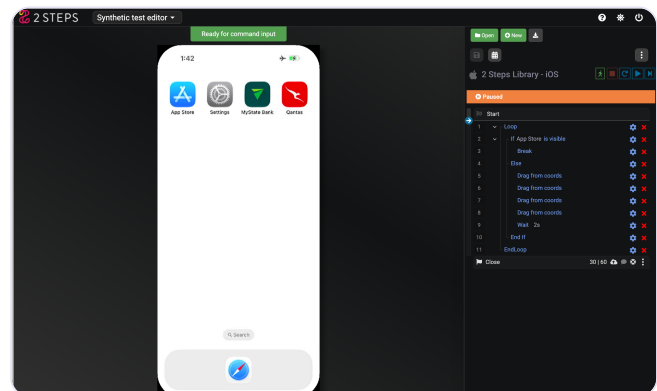
Two things almost nothing else can check

Because 2Steps works from the screen rather than the code, it reaches places code based tools cannot go.

Native mobile apps on real devices

2Steps drives real iOS and Android handsets the way a customer does: unlocking the device, finding the app, tapping through the journey, and confirming the right screen came back. Banking, airline, and staff apps are monitored on the device itself, not in a browser emulation of it.

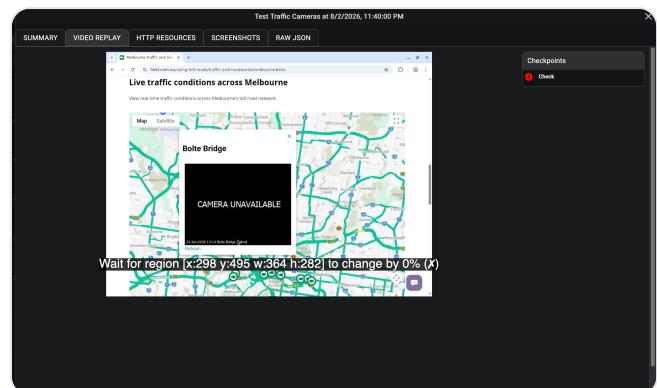
A recorded iOS journey: swipe the home screen until the app is found, open it, and verify the result.



Checking that moving things are still moving

Some screens are only healthy when they change. 2Steps can watch a region of the screen and fail the test when it stops changing, which catches frozen CCTV feeds, stalled dashboards, and stuck live tickers that every other check reports as available.

In practice: a traffic camera page returns HTTP 200 and the video element is present, so infrastructure monitoring stays green. 2Steps waits for the camera region to change, sees zero change, and raises the failure with video proof.



HOW IT RUNS

Monitoring Citrix and VDI from the user's seat

Four steps from a blank screen to a monitored journey. A first test takes about fifteen minutes to build.

1 Build your workflow

Record the exact steps your users take inside Citrix, from login through to task completion, across any published app or virtual desktop.

2 Run it on autopilot

Schedule the workflow to execute every five minutes, continuously validating performance across your environment.

3 Connect your alerts

Route notifications via email, Slack, Teams, PagerDuty, or ServiceNow, so the right people know immediately.

4 See exactly what went wrong

Get an instant video replay of the failed session, showing precisely where the experience broke down.

See it on one of your own workflows

We'll build the first test with you on a call. Free self-paced training is available at 2Steps Education.

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GET IN TOUCH

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